



## BRANCH CONCIERGE SERVICES

### YOUR 5-STAR SUPPORT TEAM

Sente Mortgage offers a full-service Branch Concierge Team that facilitates your growth, resolves challenges, and handles questions and requests. We are your advocates. Our successful Concierge Team is comprised of a dedicated group of individuals who are masters of the ins-and-outs of daily activities at Sente.

OUR **5** STAR BRANCH  
CONCIERGE  
TEAM PROVIDES:

- S** = Scalability
- T** = Transition
- A** = Accessibility
- R** = Reliability

## WITH CONCIERGE, YOU HAVE ONE POINT OF CONTACT THAT HELPS YOU:

- ✔ Transition seamlessly while maintaining business operations with our 5-STAR onboarding program.
- ✔ Have direct access to underwriting so you close on time every time. This builds your reputation with not only real estate agents, but builders and creates more repeat referral business.
- ✔ Easily access the support, tools and resources you need for day-to-day origination functions, so you can continue to propel your income.

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