Sente Mortgage CO-BRANDING POLICY 2021





STATE LICENSE INFORMATION: AR - LICENSE #109143 | CO - REGISTERED IN NMLS | LA - LICENSE #132111 | TN - LICENSE #143118 | TX - LICENSE #132111 | IA - LICENSE #2019-0026 | OK - LICENSE #132111 | KS - LICENSE #0025618

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INTRODUCTION

WHAT IS IT?

Co-branded marketing occurs when two brands (typically an originator and a realtor) with related products team up to win customers. Co-branding is the practice of using multiple brand names together on a single product or service. The term can also refer to the display of multiple brand names or corporate logos on a single website, so that people who visit the site see it as a joint enterprise.

In order to adhere to co-marketing guidelines under RESPA Section 8, Sente Mortgage has created a Co-branding policy. This policy has been created to ensure proper compliance with RESPA in all Sente marketing materials that are co-branded.. Below is RESPA Section 8:

When two or more settlement service providers co-market their businesses through advertisements such as printed flyers, online banners or real estate portal web pages, the advertising efforts may be subject to analysis under the Real Estate Settlement Procedures Act (RESPA). In 2010, Congress passed the Dodd-Frank Act, which transferred RESPA's rulemaking and enforcement authority from the U.S. Department of Housing and Urban Development (HUD) to the Consumer Financial Protection Bureau (CFPB), effective July 21, 2011. Since that time, the CFPB has not issued formal RESPA guidance on co-branded or joint marketing efforts, so settlement service providers continue to rely on HUD's previous guidance on co-branding or joint marketing activities. Based on HUD's guidance, co-marketing by parties who may also be engaged in referral relationships generally remains permissible under RESPA if:

- Both parties pay their proper share of the advertisement. For example, if both parties are represented 50/50 on the advertisement, each is responsible for half of the advertising expense;
- The arrangement does not involve discounts on expenses that otherwise would be incurred by persons in a position to refer settlement services or business.

To minimize risk of liabilities for RESPA violations, settlement service providers should consider the following practices:

- What constitutes the proper share should be based on the proportionate split of the fair market value for the creation/design, printing, mailing, and other services in connection with the advertisement.
- The charge to each provider whose goods or services are advertised should be equal to that provider's share of the advertising cost in direct proportion to its prominence in the advertising.

CO-BRANDING PARAMETERS

- Co-branded marketing cannot ever be done in exchange for referrals, or any form of incentive from a settlement provider, builder, or other industry professional.
- Co-branded marketing must always share costs proportionally.
- The license information of the referral partner with whom a Mortgage Banker co-brands a Leaf flyer MUST be included on the flyer.

Leaf flyers can be co-branded and shared with referral partners. The Leaf system is designed to comply with and encourage a proportionate share of expense. For example, any design expense using the Leaf system can be easily shared when the loan officer shares a digital copy of a Leaf flyer with a referral partner, who can then cover the expense required to print and distribute paper copies.

EXAMPLE OF A CO-BRANDED LEAF FLYER



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